

# Statewide Ombudsman Volunteer Snapshot

9-1-2020 to 9-30-2020



*October is Residents' Rights Month & Breast Cancer Awareness Month – Oct. 8<sup>th</sup> is Ombuds day, Oct. 10<sup>th</sup> is World Mental Health Day, Oct. 15<sup>th</sup> is Global Handwashing Day, Oct. 31<sup>st</sup> is Halloween*

**225**  
Volunteer  
Ombudsman

**459**  
Consumers  
Reached

**13**  
Cases  
Opened

**5** Certified  
**3** Separated

**450**  
Volunteer  
Hours

## Updates & Reminders

Fall 2020 Ombudsman Professional Development has been postponed until mid-November. Please consider inviting your volunteers to become certified Ombudsman Specialists.

## Important Dates

The next Volunteer Coordinators Meeting is on Oct. 21<sup>st</sup>.  
The Serve Ohio Virtual Conference Series dates are Oct. 8<sup>th</sup>, 15<sup>th</sup>, 22<sup>nd</sup>, and 29<sup>th</sup>.

## Spotlight

Region 1's volunteers are sharing voting information with residents ahead of the general election. Another Region 1 volunteer is presenting a Residents' Rights month webinar. A volunteer in Region 5 assisted with volunteer recruitment by interviewing with a reporter, sharing her volunteer experience for a volunteer recruitment article.

**TIP:** As the end of the calendar year gets closer, let's plan ways we can recognize and appreciate the impact that our volunteers have made on each of our ombudsman programs. For ideas, please refer to the Volunteer Appreciation Tip Sheet that was released last month. For questions, please contact to the state office.

***"Without volunteers, we'd be a nation without a soul."* – Rosalynn Carter, former FLOTUS**