

Statewide Ombudsman Volunteer Snapshot

Data from August 1 – 31, 2021



226
Volunteer
Ombudsman

1,248
Consumers
Reached

16
Cases
Opened

15 Certified
9 Separated

491
Volunteer
Hours



October is Residents' Rights Month

The 2021 Resident Rights Month theme acknowledges the impact of this past year on residents and highlights the need for resident rights to be recognized, recovered, and reasserted. Always remember that a long-term care facility is a resident's home first. This is a great time to remind residents and providers about resident rights and the importance of a person-centered approach to care. Help residents to "Expect Excellence!"