

Statewide Ombudsman Volunteer Snapshot

Data from October 1 – 31, 2021



232

Volunteer
Ombudsman

1,570

Consumers
Reached

57

Cases
Opened

6

Certified

4

Separated

817

Volunteer
Hours

Happy Holidays!

The Centers for Medicare and Medicaid Services has lifted visitation restrictions for nursing homes just in time for the holidays. Many residents will be visiting loved ones and participating in holiday celebrations in the community. As ombudsmen, we will advocate for residents to visit with their loved ones during the holidays using this latest guidance. Also, the holidays can be a challenging time, especially for those who don't receive many visits, so ombudsmen volunteers visiting during this time can be even more impactful.