

Ohio

Department of
Aging

COVID-19 Testing Initiative

Residential Care Facilities

Friday, September 18, 2020

8:30 AM – 9:30 AM

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*Fostering sound public policy, research,
and initiatives that benefit older Ohioans.*

Ursel J. McElroy
Director

Collaboration

Ohio Assisted Living COVID-19 Testing Initiative

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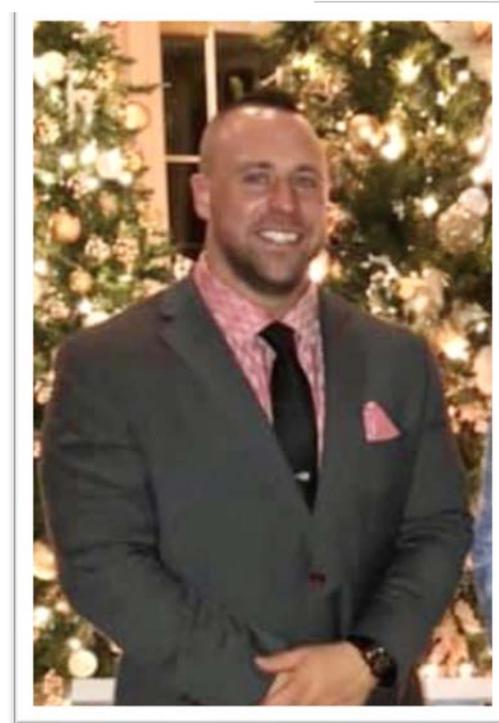


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Jonathan Tucker
Regional Business
Development Executive

Ryan J. Nibert
Regional Business
Development Executive



Agenda

Ohio Assisted Living COVID-19 Testing Initiative

- Responsible RestartOhio
- Director's Orders
- Testing Program
- Scheduling
- Reporting
- Frequently Asked Questions
- Next Steps
- Adjourn

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Lance Himes, Interim Director, Ohio Department of Health

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Guiding Principles



Protect the health of employees, customers, and their families.



Support community efforts to control the spread of the virus.



Lead in responsibly getting Ohio back to work.

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coronavirus.ohio.gov



Ohio's Safe Business Practices for Getting Back to Work



1.

Recommend face coverings for employees and clients/customers.



4.

Clean and sanitize workplaces throughout workday and at the close of business or between shifts.



2.

Conduct daily health assessments by employers and employees (self-evaluation) to determine if "fit for duty."

Director McElroy



5.

Limit capacity to meet **social distancing** guidelines.

- Establish maximum capacity at 50% of fire code.
- And, use appointment setting where possible to limit congestion.



3.

Maintain good hygiene at all times – hand washing and social distancing.



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Find industry-specific required criteria at
Coronavirus.Ohio.Gov/ResponsibleRestartOhio



Guidance

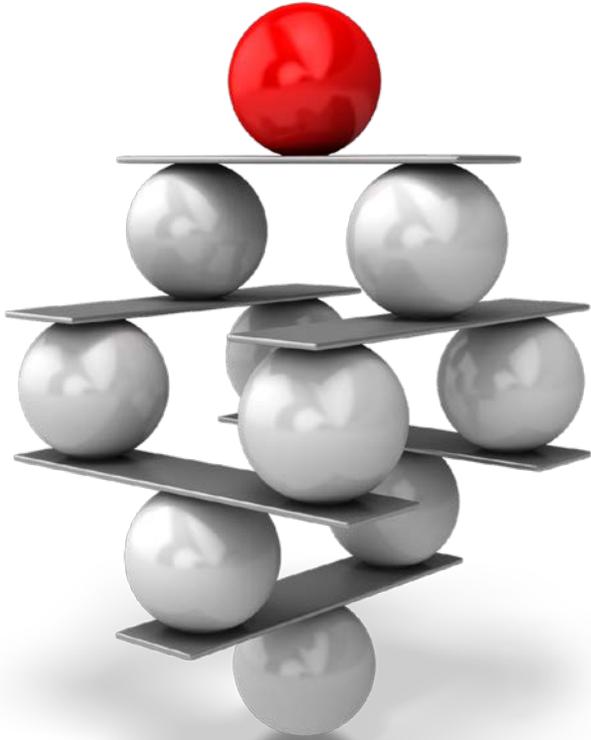
Public Health Order and Operations

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Guidance

Ohio Assisted Living COVID-19 Testing Initiative



- Ohio's Safe Business Practices for Getting Back to Work
- Case status in surrounding community
- Case status in the facility
- Facility staffing levels
- **Access to adequate testing for residents and staff**
- Personal protective equipment supplies
- Local hospital capacity

Guidance

Ohio Assisted Living COVID-19 Testing Initiative

Order for Testing of the Residents and Staff of all Residential Care Facilities

- Effective August 24, 2020
- Staff testing
- Strategic testing of residents
- Create a testing plan for residents and staff
- Guidance to mitigate staffing shortages
- Utilize ODA testing program, if possible



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Testing

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Strategy

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- Rapid action to identify, isolate and test
- Use of anterior nares swabs
- Accuracy and sensitivity of the test
- Quick access to test results
- Consistent bi-weekly testing for staff, strategic testing for residents
- Frequent reporting of results
- Modifying behavior based on the results data



Testing

Ohio Assisted Living COVID-19 Testing Initiative

State supported testing program includes:

- Testing supplies and training
- Communicating with facilities, labs, local health departments, and other healthcare partners regarding logistics of testing
- Providing technical assistance to facilities throughout testing, retesting, and aftercare process

Testing

Ohio Assisted Living COVID-19 Testing Initiative

- What kind of tests are considered compliant for the purposes of the Order?
 - Diagnostic RT-PCR
 - Rapid Point-Of-Care Antigen Testing
- Can antibody testing be used to comply with the Order?
 - No, only diagnostic tests

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Hilary Stai, Operations Manager, Ohio Department of Aging

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Scheduling

Ohio Assisted Living COVID-19 Testing Initiative

- Opt-in/Opt-out survey
 - Complete by COB 9/21/20
- Information used to
 - schedule test dates
 - determine test kits needed



Ohio Residential Care Facilities COVID-19 Testing Opt-In/Opt-Out

Effective August 24th, 2020 at 12:01 AM, all residential care facilities are subject to the [Ohio Department of Health \(ODH\) Director's Order](#) and Guidelines. Per the Order, all facilities must ensure staff and residents are tested for COVID-19, as applicable. Regardless of the testing type and lab used, facilities must report testing activity directly to the State.

Each facility must complete this short survey to inform the Ohio Department of Aging (ODA) if the facility will utilize State-supported testing (Opt-In) or if the facility will obtain its own testing (Opt-Out).

Please complete the following questions to either "Opt-In" or "Opt-Out" of State-supported testing and to provide ODA basic facility information and points of contact. Completion of all questions is required to facilitate shipment and processing of COVID-19 tests. Additional information about testing requirements can be found on ODA's webpage, in the [Residential Care Facilities COVID-19 Testing Initiative](#) section.

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Scheduling

Ohio Assisted Living COVID-19 Testing Initiative

- ODA will schedule all testing
 - Testing Monday – Friday
 - Retest every 2 weeks
- Facilities may not reschedule testing
- ODA will publish testing schedule
 - *Available on the web page*



Scheduling

Ohio Assisted Living COVID-19 Testing Initiative

- MAKO will send email to participating providers with login credentials for the portal
 - Point of contact can set up additional users
- Each facility will have two accounts
 - Resident account & staff account

Testing Program Supplies

Ohio Assisted Living COVID-19 Testing Initiative

All testing supplies will be sent from MAKO to each provider in advance of the test date.



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Results

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- Available in 48 hours after the lab receives the specimens
- Login to portal to retrieve results
- If positive results, contact local health department
 - <https://odh.ohio.gov/wps/portal/gov/odh/find-local-health-districts>

Reporting

Ohio Assisted Living COVID-19 Testing Initiative

- All providers must report
- Link to reporting tool posted to web page at close of each bi-weekly testing cycle
- Based on results
 - How many results received during period & how many positive
 - Staff vs. residents/participants



Department of Aging
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Ohio COVID-19 Reporting Tool

Effective August 24th, 2020 at 12:01 a.m., all residential care facilities are subject to the Ohio Department of Health (ODH) [Director's Order](#) and Guidelines. Per the Order, all facilities must ensure residents and staff are tested for COVID-19. Regardless of the testing type and lab used, facilities must report testing activity directly to the State.

All facilities must verify that they have met the requirements of the Order and Guidelines on an ongoing basis by submitting a summary of resident and staff testing activity and results. Additional information about testing requirements can be found on aging.ohio.gov.

This reporting tool is to record COVID-19 testing activities performed on staff and/or residents within your facility from 9/7/20 through 9/20/20.

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Reporting

Ohio Assisted Living COVID-19 Testing Initiative

Reporting period for bi-weekly testing cycle

- Reporting tool will open the Monday after the two week testing cycle
- Reporting for results received 10/5/20 – 10/18/20 would begin on 10/19/20, for example
- Deadline for completion will be posted with the reporting tool

Compliance

- Analysis of reports and results
- Non-compliance referred to ODH

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Ohio Residential Care Facility COVID-19 Reporting Timeline



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This process will continue on a re-occurring basis until the Executive Order expires



COVID-19 Anterior Nares Specimen Collection Tutorial

Mary Applegate, MD

State of Ohio Congregate Care Unified Response Team



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Mako - The White Glove Approach

Ohio Assisted Living COVID-19 Testing Initiative

- Mako started out to stand out. To serve our clients differently, with attention to timely results, accuracy, innovation, and—most importantly—with integrity.
- Our aim from the beginning has been to disrupt the status quo with passion and a heartfelt drive to give *more* to our clients.

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Mako Medical

Ohio Assisted Living COVID-19 Testing Initiative

More than **ONE** million COVID-19 specimens processed since April 2020

- Average turnaround time for results upon receipt:
 - Under two days
- Online portal allows results to report electronically
- Developed COVID Response Team and Command Center for dedicated service
- Committed to offering accurate, reliable test results to properly diagnose

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Emergency Use Authorization COVID-19 Test

Ohio Assisted Living COVID-19 Testing Initiative

- Mako is a CLIA and CAP accredited laboratory that has an FDA approved COVID-19 test utilizing Applied Biosystems TaqPath COVID-19 Combo Assay and emergency use authorization.
- Mako's COVID-19 test was validated and independently tested in two separate laboratories with seven times as many samples as required.

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Account Set-Up

Ohio Assisted Living COVID-19 Testing Initiative

- Are you a site that opted into this program through the ODA survey?
 - If the answer is **YES**- Your account with Mako Medical will automatically be set up. A welcome email will follow with your login credentials to Mako Medical's online web portal.
- Those that opted in will also have their kits distributed automatically to their site, there will be no need to request kits.
- If you missed the opt in period, please use this link:
 - <https://makoexchangedev.com/account-setup-form/>

Placing Orders

Ohio Assisted Living COVID-19 Testing Initiative

- Placing orders through Mako Medical is fast and easy!
- Each site will use a semi pre-filled E-req link. This will be emailed to you with your welcome email.
- Each site will have **TWO** accounts. **ONE** will be for staff and **ONE** will be for residents/participants. This means **TWO** account numbers.
- Let's do a quick demo using our general E-req link below. Your link will be coming shortly!

<https://makoexchangedev.com/covid19-ereq/>

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COVID-19 Kit Shipment

Ohio Assisted Living COVID-19 Testing Initiative

- Your kits will **automatically** be sent to your site.
- Is your site not set up for automatic shipments?
- Do you need additional kits?
- Ordering kits and additional kits is made simple with Mako, utilize this link below.

<https://makoexchangedev.com/order-supplies/>

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Testing Process

Ohio Assisted Living COVID-19 Testing Initiative

- Place the order through your unique E-Req link. (Remember you will have two). Hit “Submit E-Req” when complete.
- Print off paper req OR label. If you have a DYMO printer, you can print just the label. If not, please print the full requisition.
- If printing the full req form, you must write first and last name with DOB on the tube.



Testing Process

Ohio Assisted Living COVID-19 Testing Initiative

- Swab the patient with correct collection technique
 - Put the swab in tube (keep solution in tube)
 - Tighten and ensure top is secure for transport
 - Place req form in the flap on the outside of biohazard bag
 - Place completed specimen inside the Ziploc portion of the bag
 - Seal Ziploc portion when complete.



FedEx Shipping

Ohio Assisted Living COVID-19 Testing Initiative

- FedEx Express Shipping Instructions
- Please follow the instructions below to reduce shipment delays
- Place Sample/Kit in UN3373 Clinical Pak (30-35 kits will fit into one Clinical Pak). Please consolidate Samples/Kits whenever possible
- Remove tape from top edge of Clinical Pak and seal Clinical Pak

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FedEx Shipping

Ohio Assisted Living COVID-19 Testing Initiative

- Peel and stick Mako FedEx Return Label on Clinical Pak
- Annotate FedEx Return Label Tracking number
- Place Clinical Pak(s) at your designated FedEx Pickup Area
- To verify your sample(s) arrived at its designated location, you may track your package through the FedEx.com tracking feature below
- FedEx Tracking Link: <https://www.fedex.com/en-us/home.html>

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Viewing COVID-19 Results DEMO

Ohio Assisted Living COVID-19 Testing Initiative

- Login to the link below
- Select “Provider Portal” at the top right-hand corner
- Enter your “Username”, “Password” and “Location”. This is supplied to you by Jonathan and Ryan in the welcome email.
- Navigate web portal

<https://www.makomedical.com>

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Mako Medical Patient Portal

Ohio Assisted Living COVID-19 Testing Initiative

- Do you have staff or patients that request a copy of their results?
- Do you want to give them a way to view their own results?
- Anyone that has received a COVID-19 test from Mako Medical can view their results using the link below.
- Simply “Sign Up” using the link and create an account.
- Once you have created an account, you will be able to view ALL collection dates. <https://mako.luminatehealth.com>

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Points of Contact

Ohio Assisted Living COVID-19 Testing Initiative



Ryan Nibert

rnibert@makomedical.com

Jonathan Tucker

jtucker@makomedical.com

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Next Steps

Ohio Assisted Living COVID-19 Testing Initiative

- Complete Opt-in/Opt-out survey
 - <https://www.surveymonkey.com/r/RCFOPTING>
- Participating facilities will receive welcome email from MAKO and testing supplies in advance of test date.
- Check web page for testing schedule.
- Reporting tool link will be posted the Monday after the initial testing cycle

Resources

Ohio Assisted Living COVID-19 Testing Initiative

- ODA web page – slides, FAQs, videos, etc.
- [Residential Care Facilities Covid-19 Testing Initiative](#)

The screenshot shows the Ohio Department of Aging website. The header includes the Ohio logo, "Department of Aging", and navigation links: "Learn ABOUT US", "See NEWS & EVENTS", "Explore CARE & LIVING" (highlighted), "For Agencies & Service PROVIDERS", "Find SERVICES", "Help", and "Search". The breadcrumb trail reads "Aging / Care & Living / Coronavirus / Residential Care Facilities COVID-19 Testing Initiative". The main heading is "Residential Care Facilities COVID-19 Testing Initiative" with a date of "September 09, 2020". A central image shows a person in a blue mask being tested with a nasal swab. To the right of the image are social media share icons and a "SHARE THIS" button. Below the image is a "FOR MORE INFORMATION" section with links to "COVIDTesting@age.ohio.gov", "COVID-19 Resources for Older Ohioans and Service Providers", and "COVID-19 Pre-Surge Planning for LTSS Providers". A left sidebar lists "Care & Living" categories: "Coronavirus", "Get Help", "Health & Safety", "Staying Active", and "Caregiver Support".

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Resources

Ohio Assisted Living COVID-19 Testing Initiative

- ODA Testing Team – process questions
 - COVIDTesting@age.ohio.gov
- MAKO contacts – portal, supplies, shipping, results
 - Ryan Nibert RNibert@makomedical.com
 - Jonathan Tucker JTucker@makomedical.com

coronavirus.ohio.gov

More Than a Mask

We need a mask and more. Throughout the COVID-19 pandemic, evidence has shown that communities of color have been disproportionately affected by the virus, especially African American and Latino communities.

[Read More](#)



**MORE
THAN A
MASK**



Questions about COVID-19

Ohio Department of Health call center is ready to answer your questions about COVID-19



Call 1-833-4-ASK-ODH (1-833-427-5634)

The Call Center is staffed from 9 a.m to 8 p.m each day, including weekends.

Thank You!

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