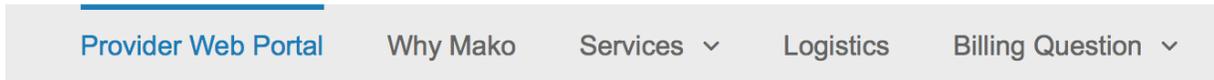




HOW TO CHECK PATIENT RESULTS

To view patient results, visit **makomedical.com** and click on “**Provider Web Portal**” located at the top of the web page



Enter your **username, password, and location number** (account number) and click “**LOGIN**”:



YOUR LOG-IN INFORMATION:

Username:
Password:
Location:

USER:

PASSWORD:

LOCATION:

LOGIN

There are three main icons that may be utilized when looking at new and archived patient results:

1 – Reporting 2 – Inquiry 3 – Results Pending



1. REPORTING:

Click on the “**REPORTING**” tab to view New patient results reports.



Select the patient results to be viewed and click **“VIEW SELECTED”** at the bottom of the results page to open. The patient results will open in a separate window.

Selected	Account No.	Spec. No.	Collect Date	Patient Name	Status	Patient DOB
<input checked="" type="checkbox"/>	998	B117476	01/28/2020	TEST,DAVID	Final	01/06/2019
<input checked="" type="checkbox"/>	998	B117442	01/15/2020	TEST,ALLISON	Final	03/12/1975
<input checked="" type="checkbox"/>	998	B117385	12/16/2019	TEST,DAVID	Final	01/06/2019
<input type="checkbox"/>	998	B117386	12/16/2019	TEST,DAVID	Final	01/06/2019
<input type="checkbox"/>	998	B117380	12/13/2019	TEST,DAVID	Final	01/06/2019
<input type="checkbox"/>	998	B117376	12/12/2019	TEST,DAVID	Final	01/06/2019

Buttons: All Selected, None Selected, View Selected, More, Back

***Individual or multiple patient reports can be selected at a time*

When exiting out of a patient result report, you will be prompted by a pop up window to **“Mark as Reviewed?”**:

- Selecting **“OK”** will move the New Reports into the “Inquiry” or library section of the Web Portal
- Selecting **“Cancel”** will leave the New Reports in the “Reporting” tab

Selected	Account No.	Spec. No.	Collect Date	Patient Name	Status	Patient DOB
<input checked="" type="checkbox"/>	999	B117747	05/15/2020	TEST,DAVID	Final	01/06/2019
<input checked="" type="checkbox"/>	999	Z00627	05/13/2020	TEST,ALLISON	Final	03/12/1975
<input checked="" type="checkbox"/>	999	Z00628	05/12/2020	TEST,ALLISON	Partial	03/12/1975
<input type="checkbox"/>	999	B117602	05/08/2020	TEST,DAVID	Final	01/06/2019
<input type="checkbox"/>	999				Final	01/06/2019
<input type="checkbox"/>	999				Final	03/12/1975
<input type="checkbox"/>	999				Final	03/12/1975
<input type="checkbox"/>	999				Final	03/12/1975
<input type="checkbox"/>	999				Final	03/12/1975
<input type="checkbox"/>	999				Final	03/12/1975
<input type="checkbox"/>	999				Final	03/12/1975
<input type="checkbox"/>	999				Final	03/12/1975
<input type="checkbox"/>	999				Final	03/12/1975
<input type="checkbox"/>	999	B117622	04/03/2020	TEST,ALLISON	Final	03/12/1975
<input type="checkbox"/>	999	B117623	04/03/2020	TEST,ALLISON	Partial	03/12/1975

Pop-up dialog: Mark as Reviewed? (OK, Cancel)

2. INQUIRY:

Click on the **"INQUIRY"** tab to view archived patient result reports:



Several different queries can be utilized when looking for archived patient results including **Date of Collection, Patient Name, or Report Date.**

NOTE: When utilizing the date of collection query, please utilize MM/DD/YYYY format

A screenshot of the inquiry search form. The form includes the following fields and controls:

- Client Account: A dropdown menu currently set to "All". A red arrow points to this dropdown.
- Starting Collection Date (MM/DD/YYYY): A text input field containing "01/01/2020".
- Ending Collection Date (MM/DD/YYYY): A text input field containing "05/25/2020".
- Patient's Name (Last,First): An empty text input field.
- Patient ID/Med Rec: An empty text input field.
- Starting Report Date (MM/DD/YYYY): An empty text input field.
- Ending Report Date (MM/DD/YYYY): An empty text input field.
- Order By: A group of three radio buttons: "Patient Name" (selected), "Collect Date", and "Report Date". A red arrow points to this group.
- Search: A blue button.
- Clear: A blue button.

Two red arrows at the bottom point towards the Search and Clear buttons.

Results of the query can also be filtered alphabetically by patient name, collection date, or report date, depending on user preference.

Searching by patient last name is one of the most commonly utilized queries:

Client Account:

Starting Collection Date (MM/DD/YYYY):

Ending Collection Date (MM/DD/YYYY):

Patient's Name (Last,First):

Patient ID/Med Rec:

Starting Report Date (MM/DD/YYYY):

Ending Report Date (MM/DD/YYYY):

Order By: Patient Name Collect Date Report Date

Once you have clicked **“SEARCH”** within the library using the desired query filter, a list of all applicable results will pull up.

Click on the blue **“REPORT”** hyperlink under the **“Status”** column at the right-hand side of the page to open up the patient result report.

 **Inquiry - Reports** User Id: MAKOR
Site Id: 999

Account No.	Spec. No.	Patient ID	Collect Date	Test Prof.	Patient Name	Patient DOB	Report Date	Status
998	B117442	TEST123	01/15/2020	CBC	TEST,ALLISON	03/12/1975	01/28/2020	Report
998	B117476	12	01/28/2020	CMP	TEST,DAVID	01/06/2019	01/29/2020	Report
998	B117385	12	12/16/2019	BMP	TEST,DAVID	01/06/2019	12/23/2019	Report
998	B117386	12	12/16/2019	NC ALLERGY	TEST,DAVID	01/06/2019	12/23/2019	Report
998	B117380	12	12/13/2019	BMP	TEST,DAVID	01/06/2019	12/23/2019	Report
998	B117376	12	12/12/2019	BMP	TEST,DAVID	01/06/2019	12/23/2019	Report
998	B117377	12	12/12/2019	BMP	TEST,DAVID	01/06/2019	12/23/2019	Report
998	B117378	12	12/12/2019	BMP	TEST,DAVID	01/06/2019	12/23/2019	Report
998	B117379	12	12/12/2019	MIC-UC	TEST,DAVID	01/06/2019	12/23/2019	Report
998	Z00274		03/06/2019	WHCOMP	TEST,JOHN	01/01/1980	03/06/2019	Report
999	B117746	TEST123	05/15/2020	SARS-COV-2	TEST,ALLISON	03/12/1975	05/15/2020	Report

3. RESULTS PENDING:

Click on the “**RESULTS PENDING**” tab to see which patient results are still outstanding.



Click on the applicable account folder icon to see a list of pending patient reports. Individual patient folders can be opened to determine what tests are specifically outstanding.

The screenshot shows the 'Pending Results' page for 'MAKO MEDICAL LABORATORIES'. The user is identified as 'User Id: MAKOCORP' and 'Site Id: 999'. The interface displays a list of folders and test results:

- 997 : OPANS TESTING
- 998 : Test Account for Partial Reports
- 999 : Validation Account
 - 16113857: TEST, JOHN -- 02/28/2019
 - 16113869: TEST, JOHN -- 03/02/2019
 - 306010 : Fentanyl
 - 306020 : Norfentanyl
 - 312020 : Ethyl Glucuronide
 - 312030 : Ethyl Sulfate
 - 320020 : Amitriptyline
 - 320030 : Nortriptyline
 - 320040 : Cyclobenzaprine
 - 320060 : Imipramine
 - 320070 : Desipramine
 - 320080 : Doxepin
 - 16113870: TEST, JOHN -- 03/02/2019
 - 16113871: TEST, JOHN -- 03/02/2019

Two red arrows point from the top left towards the '999 : Validation Account' folder and the '16113869' test folder.

**If you have any questions please email
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