

Recommendations from 2008 ULTCS Report, Current Status, and 2

Rec No.	2008 Recommendation
51	Encourage process improvements to improve the timeliness of financial eligibility processes (e.g., colocation of eligibility determiners, use of informed navigators – see recommendation 23;
46	Evaluate the current requirement for face to face assessments, including determining whether such requirements should be retained;
54.6	Increase the personal needs allowance (PNA) across settings and programs;
28	A “worksheet” function should be incorporated to assist consumers in the financial eligibility determination process;
53	ODJFS should establish a “help desk” of key personnel who can assist in interpreting Medicaid’s often complex financial eligibility regulations;
54.8	Implement a standardized orientation for all local staff regarding financial eligibility processing requirements.
29	An online application for benefits should be created;
18	A primary point of entry for a community (or region) should be identified as the focus of statewide marketing efforts;

36	Explore Pennsylvania's fast track eligibility determination process and requirement that providers start services within 24 hours of a referral.
52	Expedited eligibility be should be utilized for home and community-based services beyond PASSPORT;
54.7	Research the possibility of counting judgments against a recipient such as child support, spousal support or a lien to pay a government agency (e.g. IRS) as an allowable deduction in order to offset the patient liability.
75.3	Create a state-funded room and board subsidy for couples and individuals who are low income but not eligible for SSI because Medicaid funds cannot be used to subsidize room and board in assisted living.
72.1	Specific improvements to Ohio's assisted living Medicaid waiver program should be considered: a. Expand eligibility for the program to include consumers meeting level of care and income eligibility requirements who currently reside in the community.
54.3	Allow retroactive Medicaid eligibility to be applied for residents in assisted living in the same fashion as it is for NFs.

010 Recommendations	
2010 Recommendation/Other Status	Next Steps
Establish a Workgroup comprised of participating state agency staff and stakeholder organizations with the goal to accomplish the following: 1) provide input to ODJFS regarding monitoring and evaluation of county eligibility processing and efficiency to expedite the eligibility process; 2) identify areas that could benefit from process improvement; and 3) allow suggestions for consideration in the development of process improvement.	Organize workgroup with ODJFS (Shawn Lotts), OJFSDA, and long term care stakeholder representatives.
Eliminate the requirement for face to face interviews for initial applications for ABD Medicaid benefits. However, applicants should have the option for a face to face interview. Consideration must be given to the requirements of other federal programs covered in ODJFS's common application procedures.	Begin work with ODJFS (Deborah Saxe and Sandra Park) to evaluate the resources needed to implement this recommendation.
Increase oversight of PNA account management.	Work with ODA (Bev Laubert) staff to identify extent of the problem and develop remedies accordingly.
Disregard cash gifts up to the PNA maximum value.	Work with ODJFS (Deborah Saxe and Sandra Park) to evaluate the resources needed to implement this recommendation.
Adjust resource limits to the Consumer Price Index.	Work with ODJFS (Deborah Saxe and Sandra Park) to resources needed to implement this recommendation.
Need to identify if the difference between the cost of a requested service item is less than the "comparable cost" item supplied by the facility.	Work with ODA (Bev Laubert) staff to identify extent of the problem and develop remedies accordingly.
This recommendation is addressed by the online application in Recommendation 29.	Long term care stakeholders should participate in awareness of the online application among county partners and service providers.
This recommendation has been implemented in ODJFS.	NA
This recommendation will be addressed as part of the implementation of Recommendation 51 to expedite the eligibility process.	See Recommendation 51.
This recommendation will be implemented by the end of October 2010.	Long term care stakeholders should participate in awareness of the online application among county partners and service providers.
This recommendation was referred to the Front Door Subcommittee.	NA

<p>This is linked to recommendations 51, 52 and 46. However, consideration for expedited eligibility beyond the PASSPORT program, is contingent on other systems and whether it is feasible to implement this concept.</p>	<p>See Recommendations 51, 52 and 46. The recommendation may be a medium-range goal since policy/ statute changes would have to be considered.</p>
<p>Expedited/ "presumptive" eligibility should be considered and utilized for home and community-based services beyond PASSPORT.</p>	<p>The recommendation may be a medium-range goal since policy/ statute changes would have to be considered.</p>
<p>Identify any possible offsets to patient liability related to judgments against a recipient such as child support, spousal support, or government liens that will impact recipients of long term care services and are allowable under federal law.</p>	<p>Work with ODJFS staff (Deborah Saxe and Sandra Park) to evaluate the resources needed to implement this recommendation.</p>
<p>This recommendation was referred to the Service Array Subcommittee.</p>	<p>NA</p>
<p>Eligibility criteria/ logic used in PASSPORT waiver should be considered for the Assisted Living waiver applicants.</p>	<p>ODA to analyze feasibility and impact how this recommendation may be moved forward.</p>
<p>Eligibility cannot be retroactively backdated. However, presumptive eligibility could be considered.</p>	<p>See Recommendations 52 and 72.1.</p>