

## **ENHANCED COMMUNITY LIVING (ECL) SERVICE**

### **Background**

The development of a new PASSPORT waiver service, Enhanced Community Living Service, supports the goals of the United Long term Care System workgroup by:

- Offering a new long term care service option to individuals at the greatest risk of institutionalization;
- Supporting consumer choice to age in place; and
- Ensuring consumers receive the right services, in the right settings, at the right time and price.

### **Service Design**

This service design leverages the four elements, identified by the Institute for the Future of Aging Services, the research and policy organization for the American Association of Home and Services for the Aging (AAHSA), as being crucial to successfully linking affordable housing with services:

- Preferences of older adults who want to age in place in independent living settings;
- Existing affordable residential arrangements;
- Existing informal and community service networks; and
- Economies of scale resulting from a multiple consumers residing in close proximity.

[http://www.aahsa.org/uploadedFiles/IFAS/Publications\\_amp; Products/Denver\\_final\\_formatted\\_report.pdf](http://www.aahsa.org/uploadedFiles/IFAS/Publications_amp; Products/Denver_final_formatted_report.pdf)

### **Service Description**

The Enhanced Community Living service builds upon the benefits offered by traditional personal care/homemaker services by utilizing a flexible service delivery approach that allows the consumer's presenting request to determine the scope, duration, and frequency of the service delivery.

The service provides on-site access to personal care assistance to meet a consumer's needs throughout the day, health status monitoring, and ongoing care coordination.

The Enhanced Community Living Service will be available to PASSPORT consumers who reside in multi-unit subsidized settings and other affordable congregate housing communities.

The service does not provide 24/7 protective oversight and supervision.

### **Service Utilization**

The service would be utilized by consumers whose assessed needs include:

- PCS service seven days a week or multiple times a day;
- Assistance with chronic disease management health routines;
- Medication set-up and medication reminders;
- Assistance coordinating health care and connecting with outside community services due to functional disabilities or limited informal support systems.

The service will not be used in conjunction with PASSPORT personal care service, homemaker service, or Independent Living Service.

### **Comparison of the New Service to Existing Waiver Services**

#### **PASSPORT Personal Care Service**

The scope, duration, and frequency of service delivery is pre-determined.  
No medication management tasks included in the service.

#### **Adult Day Service**

On-site protective oversight and access to staff for assistance with personal care needs.  
Medication administration provided.

#### **Assisted Living Service**

24/7 On-site protective oversight and access to staff for assistance with personal care needs available  
Medication administration provided.

#### **Enhanced Community Living Service**

On-site access to staff for assistance with personal care needs  
Medication set-up and reminders  
Assistance with facilitation of transitions between sites of care and assistance with instrumental activities of daily living.

\*Note: Comparison based on PASSPORT service specification requirements outlined in OAC rules.

### **Consumer Outcomes**

Increased length of waiver enrollment  
Reduction in hospital re-admissions within 30 days of discharge  
Reduction in nursing facility admissions  
Reduction in nursing facility lengths of stay for consumers using the ECL service  
Reduction in emergency room utilization

Unified Long Term Care System Workgroup  
October 15, 2009