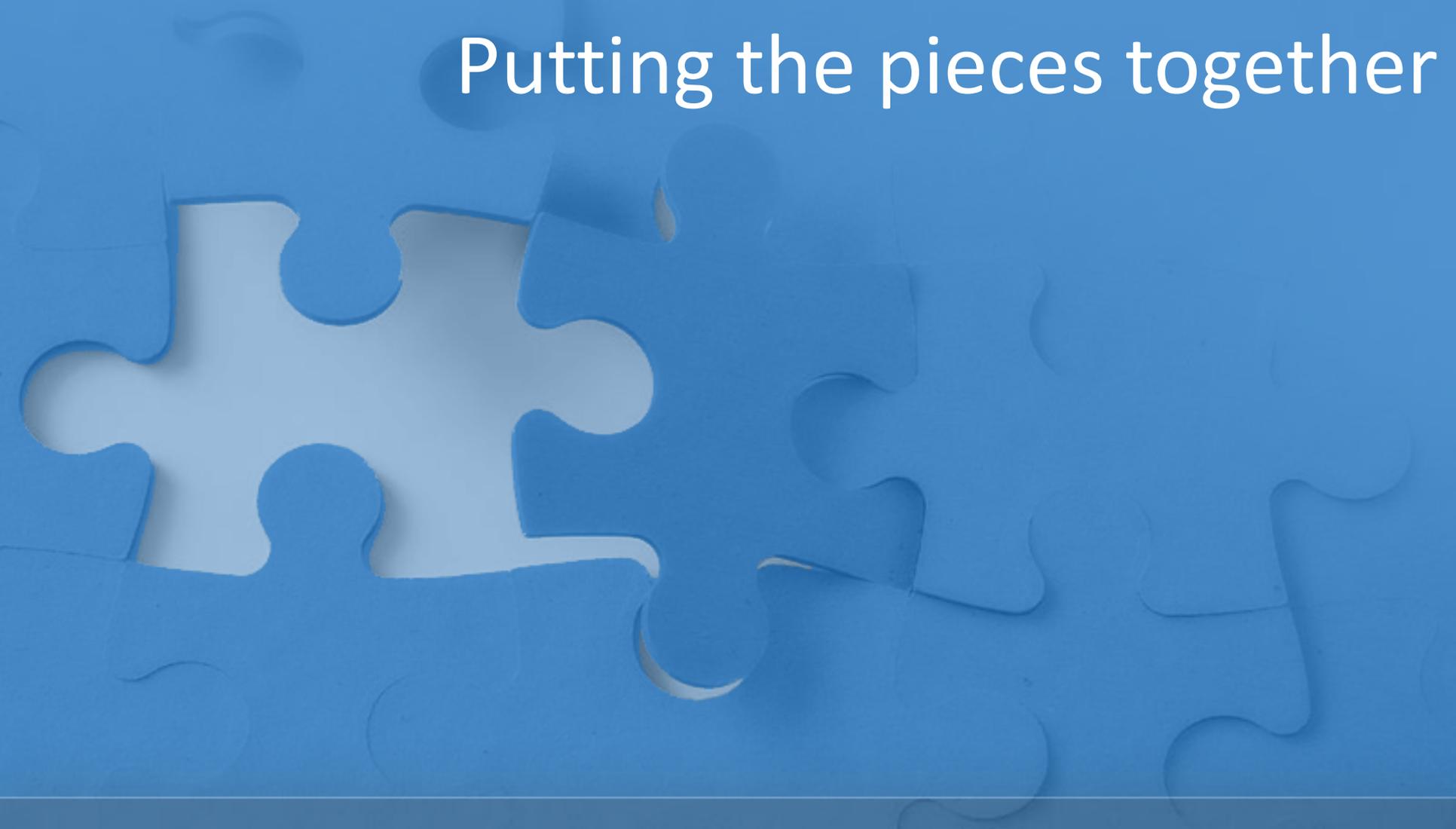
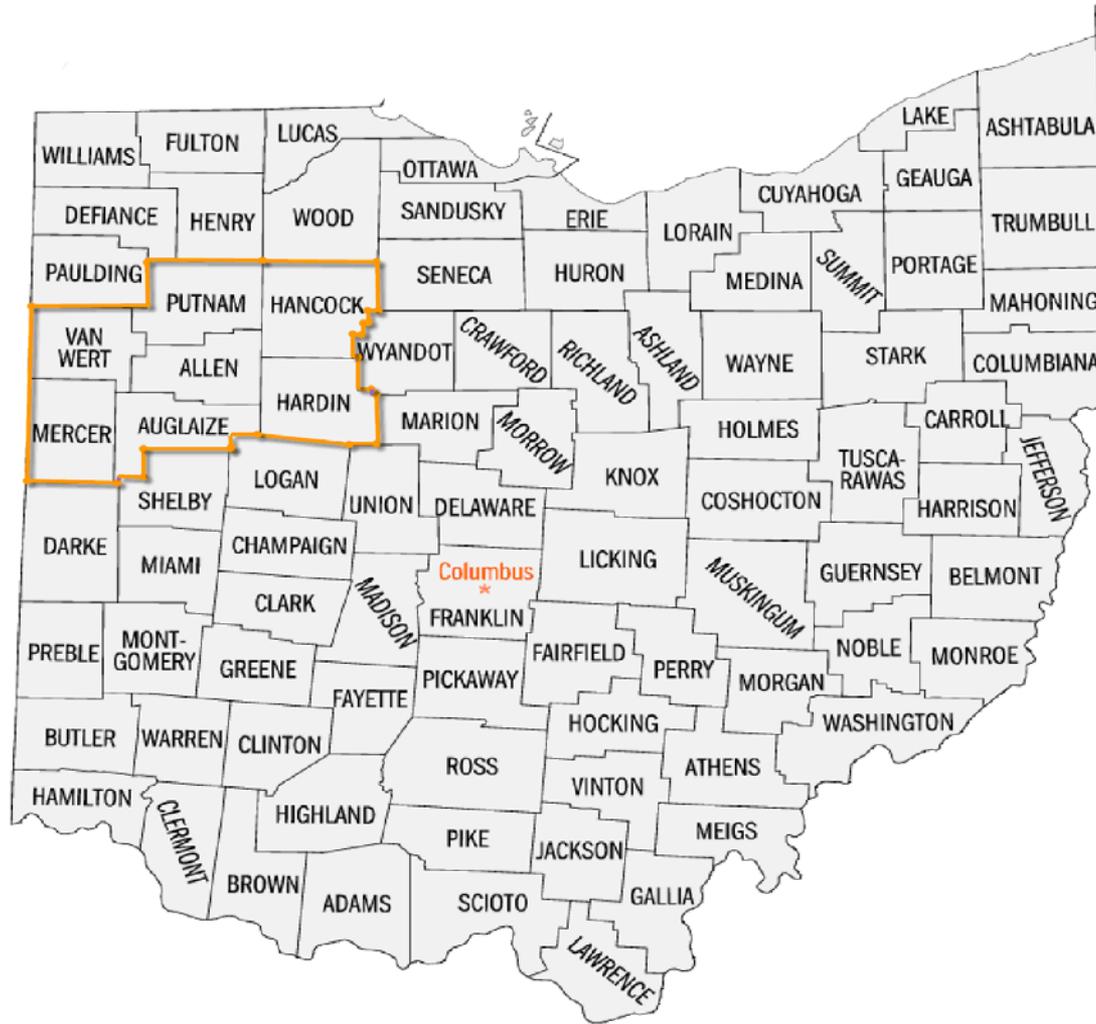


Mobility Management

Putting the pieces together



Coverage Area



Mobility Management Defined:

Mobility managers work with individuals and communities to expand accessible transportation options and to establish coordinated transportation service delivery networks to achieve connectivity for customers and efficiency for taxpayers.”

(Easter Seals Project Action, National Center for Senior Transportation)

- Individual Level: transportation services and supports that meet individual needs
- Systems Level: Facilitate coordination between transportation stakeholders and ensure the availability of a range of transportation options

FACTS Coalition

- Meet quarterly to work on transportation coordination
- Led by Mobility Manager
- Membership includes: Councils on Aging, Regional Planning, Mental Health, Board of Developmental Disabilities, Goodwill Easter Seals, Regional Transit Authority, American Cancer Society, for-profit ambulette provider, non-profit hospital based ambulette provider, Children's Developmental Center, Area Agency on Aging and more

Transportation Call Center

- Information and Referral Service provided
 - online at www.mytransportation.org
- Staffed by nurses and social workers
- Monday-Friday



Resources for Older Adults

- Information and Referral
- CarFit
 - Evaluation of the fit of personal vehicles
- AARP Smart Driver Course- *coming soon*
 - Driving refresher course for older adults
- Beyond Driving with Dignity
- FIND A RIDE program

FIND A RIDE program

- Developed to fill in the transportation gaps in our seven county region
 - Focus on transportation coordination (not duplicative)
 - Provides transportation thru contract with local transportation providers (additional funding source)
 - For individuals over 60 or under 60 with a disability



The People We Help

- 46 year old individual with a disability receives trips home from GED class
- An 18 year old girl living in a battered women's shelter receives transportation to college classes
- 1 year old receives transportation to Children's Development Center
- a 69 year old gentleman receives transportation to an outpatient procedure at Cleveland Clinic
- A 59 year old gentleman who had recently suffered a stroke receives transportation to therapy

Volunteer Coordination

- Partnership with American Cancer Society
- Mobility Manager coordinates volunteer trips for Road to Recovery Program
- If someone calls into our call center needing transportation to cancer related appointments we can schedule a ride thru a volunteer
 - Currently have volunteers in 6 of the 7 counties
 - Just under 200 trips provided last year

So Much More Work Yet to Do

- Job Access
- Bridges out of Poverty
- Scheduling technology
- Mental Health transport
- Hospital Partnership



Contact Information

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