

173-3-06.2

**Chore service.**

(A) "Chore service" means a service that improves, restores, or maintains a clean, sanitary, and safe living environment through the performance of tasks on the property where the consumer resides that are beyond the consumer's capability, and the removal of hazards posing a threat to the consumer's health and welfare. Examples of tasks that comprise a chore service are:

- (1) Heavy household cleaning: washing walls and ceilings; washing the outside of windows, washing the inside of windows that are difficult to reach; removing, cleaning, and re-hanging curtains or drapery; and, shampooing carpets or furniture;
- (2) Simple household maintenance: replacing light bulbs; unclogging a drain; lighting and relighting a pilot light; and, replacing a furnace filter;
- (3) Pest control;
- (4) Disposal of garbage or recyclable materials; and,
- (5) Seasonal maintenance: cleaning gutters and downspouts; removing snow or ice; trimming shrubs, cutting grass, and removing leaves; and installing existing storm windows.

(B) Eligibility: A consumer is only eligible if no other person (e.g., a landlord) has a legal or contractual responsibility to perform the ~~job~~ service.

(C) In addition to complying with the mandatory clauses for provider agreements described in rule 173-3-06 of the Administrative Code, a chore service provider shall comply with the following requirements. ~~Minimum requirements for a chore service:~~

(1) Safety:

- (a) The provider shall ~~maintain a list~~ retain a record of the chemicals or substances used for each job order. The provider shall furnish the list to the AAA upon request.
- (b) The provider shall inform the consumer and the AAA ~~of~~ of any specific health or safety risks expected during the job and coordinate times and dates ~~of~~ to provide the service to ensure minimal risk of hazard to the consumer.

- (c) The provider shall comply with any applicable local codes or ordinances in the performance of each job order.

(2) Service verification:

~~(2)(a) Records:~~ For each service performed, the provider shall ~~document~~ retain a record of the consumer's name; service date; service description, including a comparison between tasks in the ~~job order~~ service plan and tasks provided, and whether the consumer or family caregiver consented to the service before it was provided; service units; name of each person in contact with the consumer; provider's signature; and consumer's signature.

(b) The provider may use a technology-based system to collect or retain the records required under this rule.

(c) The provider shall retain records required under this rule and provide access to those records for monitoring according to paragraph (A)(20) of rule 173-3-06 of the Administrative Code.

(D) Unit of service: One unit of chore service is one completed job order.

Effective: 12/01/2013

R.C. 119.032 review dates: 09/03/2013 and 12/01/2018

CERTIFIED ELECTRONICALLY

---

Certification

11/08/2013

---

Date

Promulgated Under: 119.03  
Statutory Authority: 173.01, 173.02, 173.392, Section 305(a)(1)(C) of the Older Americans Act of 1965, 79 Stat. 210, 42 U.S.C. 3001, as amended in 2006; 45 C.F.R. 1321.11 (October 1, 2012 edition)  
Rule Amplifies: 173.392, Section 321(a)(5)(C) of the Older Americans Act of 1965, 79 Stat. 210, 42 U.S.C. 3001, as amended in 2006  
Prior Effective Dates: 02/15/2009