INTERACT (Interventions to Reduce Acute Care Transfers)

Description

INTERACT (Interventions to Reduce Acute Care Transfers) quality improvement program targets three key strategies to reduce potentially avoidable hospitalizations:

- preventing conditions from becoming severe enough to require acute hospital care
- managing selected acute conditions in the nursing home
- improving advance care planning for residents for whom a palliative or comfort care plan is appropriate

How to Join

Nursing home must independently adopt the INTERACT quality improvement program and utilize the INTERACT 4.0 Tools:

- Communication tools;
- Care Paths or Clinical Tools; and
- Advance Care Planning Tools.

Brief Description of Required Activities

- Use the INTERACT Hospitalization Rate Tracking Tool 4.0 (2016 or 2017) on a monthly basis for at least 12 consecutive months
  - Submit the hospitalization data on the Advancing Excellence in America’s Nursing Homes campaign tool;

- Use the INTERACT Quality Improvement Tool for Review of Acute Care Transfers version 4.0 on a representative sample of residents transferred to a hospital during QA/QI team meetings on a regular basis

- Implement QAPI strategies identified during QA/QI meetings to reduce the frequency of potentially avoidable transfers to hospitals

Date(s) of Project Availability

July 1, 2017 to June 30, 2019
Evidence of Participation in the Project*

*Expected evidence of participation in the project should be kept by the nursing home for use in state survey to demonstrate compliance with Sec. 3721.072 (B) which states that “Beginning July 1, 2013, each nursing home shall participate every two years in at least one of the quality improvement projects included on the list made available by the department of aging under the nursing home quality initiative established under section 173.60 of the Revised Code.”

1. The nursing home should be able to produce the INTERACT Quality Improvement Summary report which summarizes each or a representative sample of INTERACT Quality Improvement Tool for Review of Acute Care Transfers.

2. The nursing home should be able to produce a representative sample of Stop and Watch and SBAR documents upon request.

Relevant links

INTERACT (Interventions to Reduce Acute Care Transfers)