

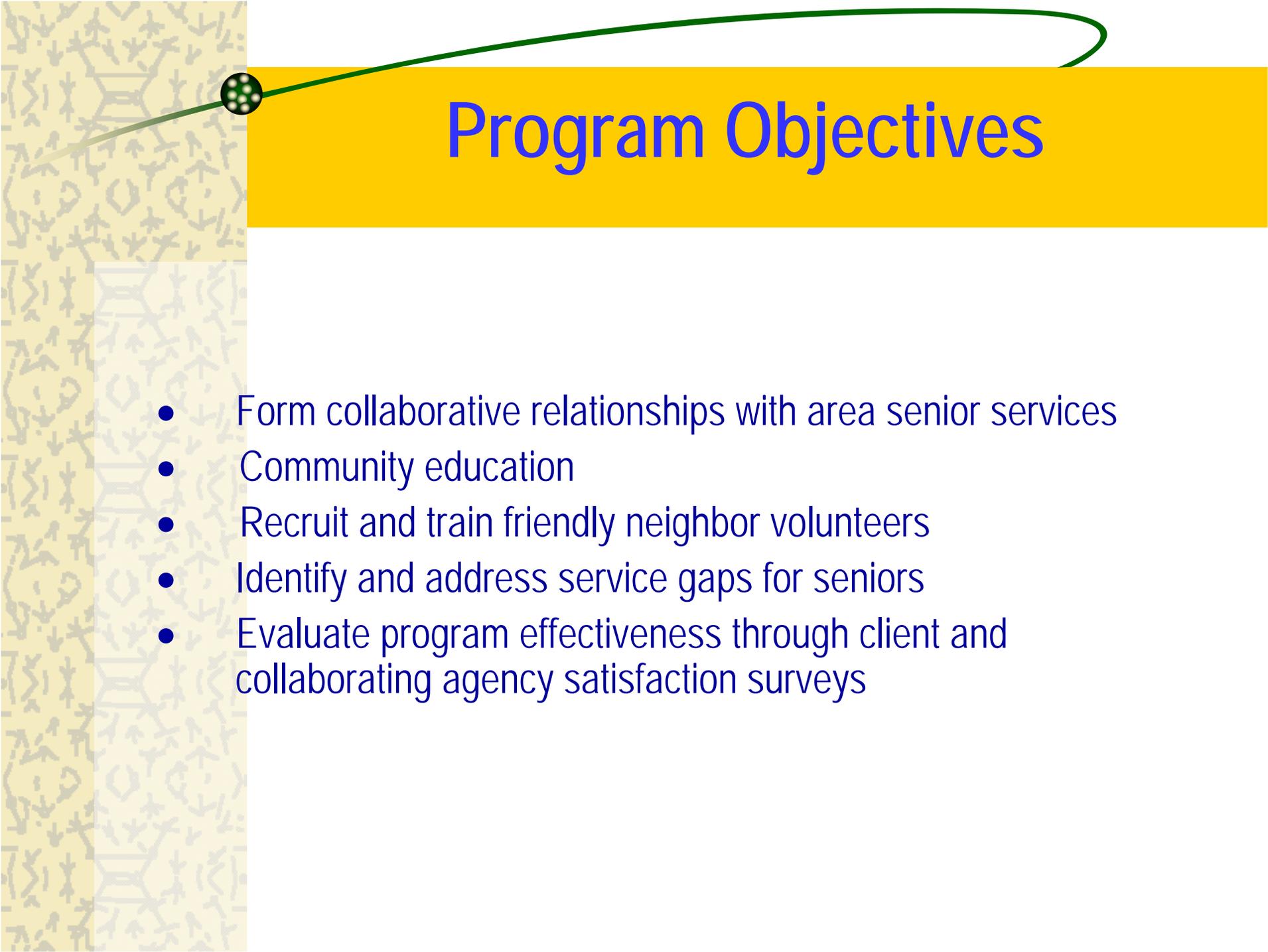
Friendly Neighbor Program

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Program Objectives

- Form collaborative relationships with area senior services
- Community education
- Recruit and train friendly neighbor volunteers
- Identify and address service gaps for seniors
- Evaluate program effectiveness through client and collaborating agency satisfaction surveys



What does the FNP do?

- > The FNP systematically locates and identifies “at-risk” seniors.
- > “At-risk” seniors are isolated, living alone, and in need of some type of assistance to maintain their independence in their home.



What is a Friendly Neighbor?

- > A Friendly Neighbor is a non-traditional referral source who may come into contact with an at-risk, isolated senior through their daily job activities.
- > Friendly Neighbor volunteers are trained to recognize changes in physical and/or mental health in seniors.
- > Other reasons for referral include a lack of social support, financial or home maintenance difficulties, etc.



Friendly Neighbor Volunteers

- > Physicians
- > Safety Forces
- > Postal Workers
- > Home Health Agencies
- > 211 Staff
- > Banks
- > Township Trustees
- > Ashtabula County Community Action Agency
- > Guardianship Program
- > Service Organizations
- > Hospice



Training and Recruitment

- > Training consists of an overview of the program given by the Outreach Nurse.
- > Volunteers are trained to recognize signs indicating that a senior may be 'at-risk'.
- > Trained volunteers can refer seniors age 60 and over to the FNP by calling 440-415-0272.
- > The FNP Outreach Nurse contacts various community organizations offering to hold training sessions for recruitment purposes.



What happens to the FNP referral?

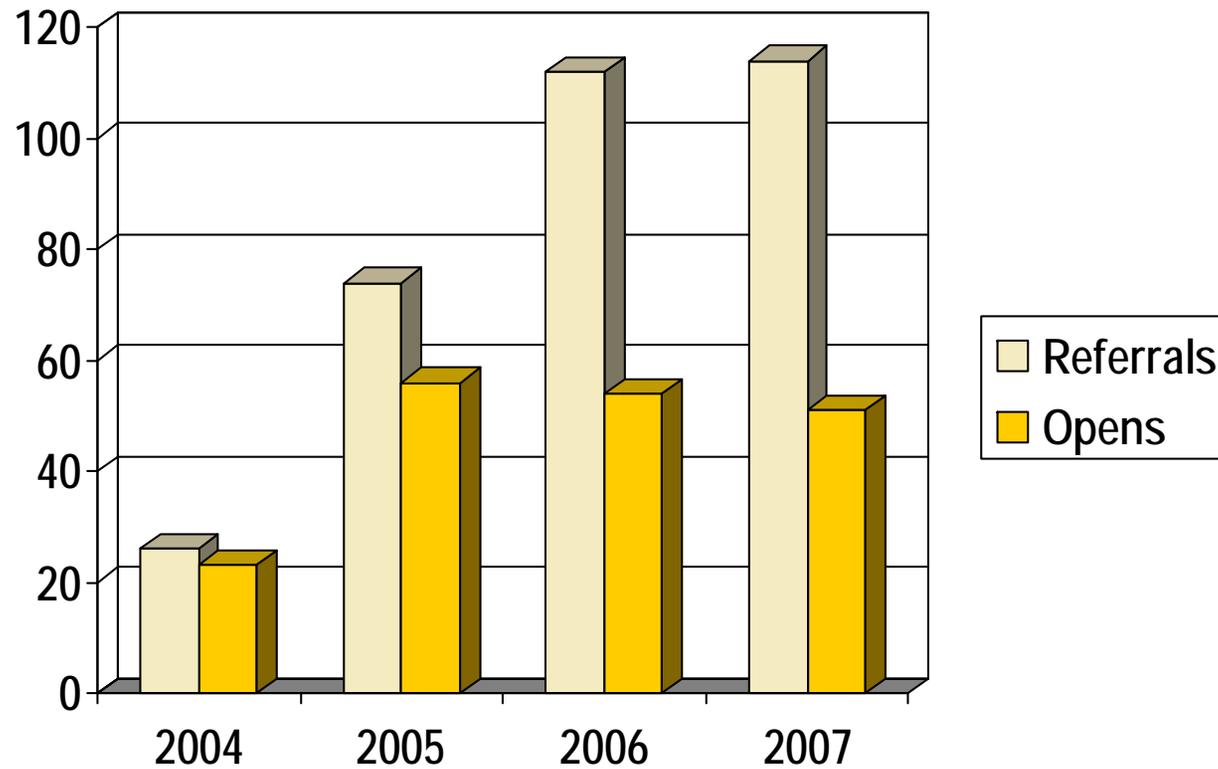
- > Outreach nurse travels to client's home for assessment
- > Comprehensive in-home assessment
 - > Physical
 - > Mental
 - > Cognitive
 - > Social
 - > Financial
- > Follow for a minimum of 3 months and maximum of 1 year



Collaborating Agencies

- > Geneva Community Center
- > Adult Protective Services
- > Job and Family Services
- > Ashtabula County Council on Aging
- > Conneaut Human Resource Center
- > Geneva Police, Fire & Postal Departments
- > Northwest Ambulance District
- > Ashtabula Senior Center

Referrals and Cases Opened '04-'07





Funding

- FLEX Grant
- Ashtabula Foundation
- Ford Foundation
- Sam's Club Community Grant