

Office of the State Long-Term Care Ombudsman

Consumer Information on Medicaid Bundling of Ancillary Services in Ohio's Nursing Homes

On Aug. 1, 2009, Ohio law changed how ancillary services are funded.

- Certain "ancillary services" provided to Medicaid residents in nursing facilities must now be paid for by the nursing home.
- These services include physical, occupational and speech therapies, medical transportation, oxygen, some over-the-counter medications and wheelchairs, including custom mobility seating and repairs.
- The nursing facility's "per diem" rate has been increased to pay them directly for ancillary services needed on behalf of Medicaid-eligible residents.

Ohio law DID NOT change nursing home residents' ...

- Rights and access to these medical services; or
- Coverage of these medical services.

Consumers have the right ...

- To these services if they are eligible for Medicaid coverage and the services are medically necessary;
- To expect no change in services since the law changed - "bundling" affected the funding method to nursing homes, not coverage of residents' care;
- To complain if these services are not provided by the nursing facility in a timely manner to meet the resident's medical needs; and
- To complain if these services are not conducted in a secure and clinically-appropriate fashion to ensure safe and appropriate care.

The Long-Term Care Ombudsman Program can help!

As mandated by the Older Americans Act and Ohio law, the mission of the Long-Term Care Ombudsman Program is to seek resolution of problems and advocate for the rights of homecare consumers and residents of long-term care facilities. The ombudsman can:

- Advise you and your family on your rights under "bundling;"
- Work with the nursing home to resolve issues; and
- Assist in facilitating appropriate care and ensuring services are provided.

For more information or to report problems or concerns:

1-800-282-1206

www.aging.ohio.gov

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