



OHIO NURSING HOME QUALITY IMPROVEMENT PROJECT

Ohio Nursing Home IF (Injury-Free) Movement

Environmental Facility Tours

Focus on Safety of Employees

Purpose

To have Administrative and senior-level staff conduct weekly tours of the Nursing Home to ensure that the facility and staff are providing the safest environment for both residents and the employees.

The weekly tours will permit:

- Demonstration of commitment to safety
- Identify opportunities for improving safety
- Establish open lines of communications between administration and direct-care employees
- Provide senior management the ability to learn about the safety issues and to observe actual issues on the floor

Implementation

It is recommended that below areas be considered when implementing the Environmental Facility Tours:

1. Tours should include direct care staff
2. Who will be on the tours (Owner, Administrator, Director of Nursing, Human Resources)
3. The anticipated locations of the tours (expectation is that it will be carried out on hallways or areas that have a higher level of resident transfers, needs)
4. The commitment of having tours conducted on a weekly basis
5. Format of conversations (hallway conversations, individuals in succession, discussion with employees in a particular job or function, planned weekly all staff meetings)
6. Reassurance to direct care staff that all information discussed or revealed is strictly confidential

Reporting on NHQI Project

Documentation that Environmental Tour was conducted needs to be included in monthly IF Team minutes.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
I have observed Environmental Facility Tours					
I believe that the Environmental Facility Tours are a useful					
I have been approached by administrative staff					
I felt comfortable speaking to administrative staff					
I have observed changes being made after the Environmental Facility Tours					
I feel safe reporting safety concerns to my supervisor					
I believe that the organization is taking safety seriously					
I feel valued as a staff member at this facility					
I believe that the Environmental Facility Tours have resulted in better resident care					