



## OHIO NURSING HOME QUALITY IMPROVEMENT PROJECT

### Agency for Healthcare Research and Quality (AHRQ) Patient Safety Culture Survey Project

#### Description

As part of its goal to support a culture of patient safety and quality improvement in the nation's health care system, the Agency for Healthcare Research and quality (AHRQ) sponsored the development of patient safety culture assessment tools for hospitals, nursing homes, ambulatory outpatient medical offices, community pharmacies and ambulatory surgery centers.

Health care organizations can use these survey assessment tools to:

- Raise staff awareness about patient safety.
- Diagnose and assess the current status of patient safety culture.
- Identify strengths and areas for patient safety culture improvement.
- Examine trends in patient safety culture change over time.
- Evaluate the cultural impact of patient safety initiatives and interventions.
- Conduct internal and external comparisons.

#### How to Join

Nursing homes must access the AHRQ website for a downloadable survey and resource tools.

- Review [Nursing Home Survey on Patient Safety Culture Toolkit](#)
- Utilize [Action Planning Tool](#)
- Review the [Improving Response Rates on the AHRQ Surveys on Patient Safety Culture Podcast](#) and/or transcript

#### Description of Required Activities

- Perform Nursing Home Survey on Patient Safety per the [AHRQ User's Guide](#)
- Compare Patient Safety Culture Survey results with other nursing homes through self-calculation of survey results *or* submission to the [Nursing Home Comparative Database](#)
  - The Nursing Home Comparative Database was open for submission of results in early 2016. At the time of this publication, the AHRQ database was not open for submission of data for inclusion in the database but may be in the future;
  - Self-calculation of results is described [here](#)

- Implement quality improvement strategies identified during QA/QI meetings to improve safety culture utilizing the [Action Planning Tool](#)

### **Date(s) of Availability**

- Facility may administer the Nursing Home Survey on Patient Safety Culture at any time; for purposes of the Nursing Home Quality Improvement Project, the survey administration, calculation of survey results and Action Planning Tool development should occur within an 18-month time frame.
- Check Patient Safety Culture Surveys website availability of data submission opportunities for national benchmarking.

### **Evidence of Participation in the Project\***

\*Expected evidence of participation in the project should be kept by the nursing home for use in state survey to demonstrate compliance with Sec. 3721.072 (B) which states that “Beginning July 1, 2013, each nursing home shall participate every two years in at least one of the quality improvement projects included on the list made available by the department of aging under the nursing home quality initiative established under section 173.60 of the Revised Code.”

1. Facility should be able to produce a copy of their safety survey results or evidence that the survey is in progress
2. Facility should be able to produce their results comparison to the 2014 Nursing Home Comparative Database
3. Facility should be able to produce their Action Planning Tool or alternate QAPI tool to address patient safety culture.

### **Relevant Links**

[Overview of Patient Safety Culture Surveys](#)

[Nursing Home Survey on Patient Safety Culture Toolkit](#)

**[Action Planning Tool](#)**: The *Tool* is intended for use after your organization administers the survey and analyzes the results. It provides step-by-step guidance to help survey users develop an action plan to improve patient safety culture. This tool includes an *Action Plan Template* your organization can use to document goals, initiatives, needed resources, process and outcome measures, and timelines.

**[Nursing Home Comparative Database Submission Information](#)**: Review the participation requirements and data submission requirements prior to administering the survey.